Sustainability Report 2024



Employee Satisfaction

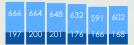
Grade /10

8.3 8.17

2024 2023 2022 2021 2020 2019 "How satisfied are you today to be working at Etra?"

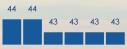
Gender Distribution

Men Women



2024 2023 2022 2021 2020 2019

Average Age



2024 2023 2022 2021 2020 2019

Employment Type

Permanent Fixed-Term												
851 858 841 793 748 757										7		
I												
		12		6		0		15		9		12
l		12		6		8		15		9		13

2024 2023 2022 2021 2020 2019

Absences due to Sickness

Out of All Work Days

3,3 %	3,7 %	3,6 %	2,6 %	3,2 %	3,1 %

2024 2023 2022 2021 2020 2019

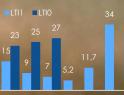
Number of Incidents & **Days of Absence**

0 - 3 Days7 Days or More 4 - 6 Days



024 2023 2022 2021 2020 2019 Incidents during commuting or business trips are exluded

Incident Rate



2024 2023 2022 2021 2020 2019

/ 1 000 000 Working Hours

LTI1 = Incidents that caused one or more days of absence LTIO = Incidents that did not cause any days of absence

Logistics Center

Waste

48,6%	43,9%	42,3%	35,5%	30,8%	30,1%	Recycling Rate						
100%	100%	100%	100%	100%		Utilization Rate						
398	410	366	388	340	342	Total Amount (t)						
4,5	3,8	5,6	2,5	3,0	3,5	Carbon Footprint (t CO ² e)						
2024	2023	2022	2021	2020	2019							
Packaging Materials												

84		87		92		88		78		70		Cardboard (†)
31		35	+2%	34	+9%	31	+41%	22		34		Plastic (t)
4									+60%			Paper (†)
6	+10%	5	-16%	6	+22%	5	+9%	5	-33%	7	+16%	Tape & Stickers (t)
68		74		80		80	+10%	73		77		Tonnes / 1 Million Delivery Lines
2	024	2	023	2	022	2	021	2	020	2	019	

Figures have been rounded up to even numbers

District Heat

	_	_				
1101	1103	990	1044	808	940	Total
2,65	2,66	2,39	2,52	1,95	2,27	Total
2024	2023	2022	2021	2020	2019	

Flectricity

	,					
2042*	1685	1579	1568	1515	1536	Total Consumption (MWh)
4,92	4,06	3,80	3,78	3,65	3,70	Total Consumption (kWh/I
509	541	332	303	361	345	Generated With Solar Par
25%	32%	21%	19%	24%	22%	Generated With Solar Par
2024	2023	2022	2021	2020	2019	

*Spike in consumption due to Logistics Center construction work

Company

Domestic Freight

975* 617 690 534 536 518 Carbon Footprint (t CO²e WtW) 2024 2023 2022 2021 2020 2019

*Spike in carbon footprint due to main freight partner updating their calculation method. Figure is not comparable to previous years

Waste

- **Recycling Rate**
- Utilization Rate
- Total Amount (t)
- Carbon Footprint (t CO²e) 2024

District Heat

8739	8761	7579 7893*	
	2023	2022 2021	
*Figure	cont	ains annrovi	mations

Electricity

6753	6541*	5835	6117	Total Consumption** (MWh)
95,7%	94,7%	90,4%	90,3%	From Renewable Sources***
1330	1050	910	610	Generated with Solar Panels (MWh)
19,7%	16,1%	15,6%	10,0%	Generated with Solar Panels (%)
+27%		+49%		Change in Solar Panels Production Capacity
2024	2023	2022	2021	

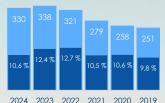
2023 consumption figure modified retrospectively **Etra OnSite shops located inside customer premises are excluded ***Electricity has been generated with solar panels or renewable source is certified

Most recent investments into solar power stations have been done in Porvoo and Vantaa, Finland. With these new stations we were able to generate an additional 280 MWh of electricity in 2024

At the end of 2024 Etra had solar power stations in 10 company locations, generating near 20% of total electricity consumption

Turnover & Profit

■Turnover (M€) ■Operating Margin



Tax Footprint

m³)

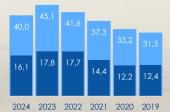
nels (MWh) nels (%)

Consumption (MWh)

Consumption (kWh/m³)

Collected Taxes (M€)

■ Payable Direct Taxes (M€)



Purchases from domestic Suppliers

63,9	64,0	59,8	61,1	59,9	58,4	Logistics Center (%)
94,8	95,6	95,6	95,6	96,3	96,7	Megacenters (%)
44,8	46,7	41,0	41,9	44,4	45,7	Production (%)
74,3	74,8	71,2	74,5	72,5	74,0	Company Total (%)
2024	2023	2022	2021	2020	2019	

Length of Supplier Relationships

93,3	92,9	92,7	94,5	90,4	87	Over 6 Years (%)
						Below 6 Years (%)
2514	2460	2516	2411	2452	2430	Number of Active Suppliers
		2022				

Carbon Footprint 2024

2024	2023	2022	2021*	
11009	13360	13900	9490	Total Emissions (t CO ² e)
33,4	39,5	43,3	34,2	Emission Intensity (t CO²e / M€ Turnover)
12,8	15,7	16,4	11,9	Emission Intensity (t CO ² e / Employee)

Emission Source	202	4	202	23	202	22	202	1*
Vehicles	689	6,3 %	329	2,5 %	388	2,8 %	347	3,7%
Oil (Heating)		0,0 %		0,0%		0,0%	20	0,2%
Scope 1: Total Emissions	689	6,3 %	329	2,5%	388	2,8%	367	3,9%
Electricity	210	1,9 %	160	1,2 %	265	1,9 %	56	0,5%
District Heat	546	5,0 %	667	5,0 %	787	5,7 %	701	7,4%
Scope 2: Total Emissions	756	6,9 %	827	6,2%	1052	7,6%	757	7, 9 %
Category 1: Purchased Goods & Services	5483	49,8 %	8649	64,7 %	9362	67,4 %	6450	68,0%
Category 2: Capital Goods	1737	15,8 %	76	0,6 %		0,0 %		0,0%
Category 3: Fuel & Energy Related Activities	751	6,8 %	353	2,6 %	337	2,4 %	95	1,0%
Category 4. Transportation & Distribution	1359	12,3 %	1123	8,4 %	1158	8,3 %	665	7,0%
Category 5. Waste & Water	66	0,6 %	338	2,5 %	311	2,2 %	169	1,8%
Category 6. Business Travel	63	0,6 %	780	5,8 %	485	3,5 %	989	10,4%
Category 7. Commuting	98	0,9 %	874	6,5 %	808	5,8 %	sis.liikem.	0,0%
Category 8. Leased Assets		0,1 %	10	0,1 %		0,0 %		0,0%
Scope 3 Upstream: Total Emissions	9564	86,9 %	12203	91,2%	12461	89,6%	8368	88,2%
Scope 1-3: Total Emissions	11009	100%	13360	100%	13900	100%	9490	100%

Notes:

*2021 GHG-calculation method is not comparable with subsequent years

- Scope 1 & Scope 3 Cat. 6 & 7: Company car emissions were moved from Scope 3 Cat. 6 - 7 to Scope 1 Vehicles

- Scope 2: Changes in emissions from electricity consumption depend mostly on the coverage of the renewable origin certificate (zero emissions). For the

remaining consumption, residual mix of electricity which consists mostly of fossil fuel energy sources, is used to calculate emissions - Scope 2: Decrease in emissions from distric heating is affected by district heating companies' emission reduction programs

- Scope 3 Cat. 1: Purchased tons of raw steel materials decreased significantly. Changes in service purchase volume have a significant effect as well - Scope 3 Cat. 2: Purchases of capital goods were accounted comprehensively

- Scope 4 Cat 4: Increased emissions from transport is due to main freight partner updating their emissions calculation method - Scope 3 Cat. 5: Decrease in emissions from waste was achieved by utilizing the waste management partner's emissions reporting figures



Inventory Analysis

tion & Valida tion of Primary Data

Conceptor & Validation & or many bard Data qualify requirements were set according to GHG Protocol Standards. Time period for the data is the calendar year 2024. Scope 2 emissions from purchased electricity include market specific emission sources for 50 company locations. Etra OnSite shops located inside customer premises are excluded. Scope 3 Category 1: Purchased Goods include only raw materials used in Etra Production, packaging materials and employee PPE.For raw materials and packaging materials data was mostly in kilograms. Data for PPE and purchased services was in EUR. Scope 3 Category 2: Capital Goods data was accounting data in EUR. Scope 3 Category 4: Transportation & Distribution emission data was obtained from transport companies. Scope 3 Category 4: Transportation & Distribution emission data was empenent companies.

Scope 3 Category 5: Waste amounts were collected from waste management companies in tonnes for each company location. Scope 3 Category 6 & 7: Business Travel and Employee Commuting data was collected via employee questionnaire. Data for the use of company cars was also collected in this questionnaire but their

Scope 3 Category 8: Leased Assets data for leased mobile phones was obtained from accounting

Emission Factors & Validation Method

Emission factor for each data input was chosen carefully. Technology, geographical representation and date of publication wee central criteria. Missing data points were filled as needed by making cautious and relevant assumptions. Data quality requirements were set according to GHG Protocol Standards. Emissions from Puchased Services were calculated using monetary emission factors, because service specific emission factors were not available from these companies.

Uncertainty Factors & Excluded Processes or Data Products which have not been manufactured by Etra Oy are excluded from the Scope 3 Category 1. Downstream and Upstream Emissions from these products form a significant portion of Etra Oy carbon footprint. Business travel data has been collected via employee questionnaire which creates uncertainty due to its retospective nature. Not all employees answered the questionnaire and data